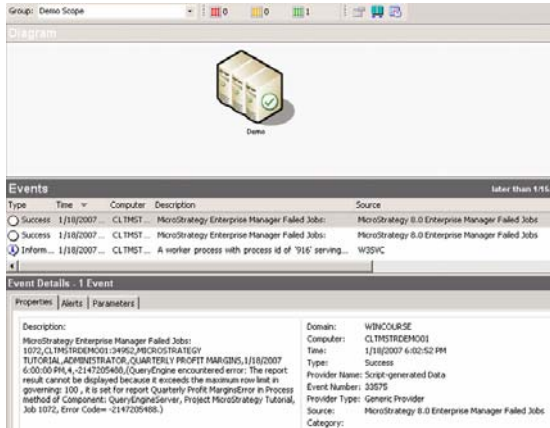


MicroStrategy Remote Monitoring Service

Who's Monitoring Your MicroStrategy?



WinCourse Technologies provides a comprehensive end-to-end monitoring service for MicroStrategy.

We've consolidated multiple sources of performance data, application monitoring, and system reporting into a single managed service.

This service employs a true end-to-end monitoring solution by conducting MicroStrategy

synthetic report transactions, application availability alerts, performance health checks, project level documentation and more.

"Aperity is one of MicroStrategy's fastest growing solution providers. WinCourse provides us with an essential service that continuously monitors the health, configuration, and performance of our MicroStrategy systems."

John Madalon
Aperity Reporting Solutions



provides a CPG based solution for sales and marketing teams for fortune 500 companies.

We've employed a best of breeds approach to monitoring by integrating our service with various components of MicroStrategy, the operating system, and hardware. The information we collect not only pertains to your BI environment, but extends beyond by looking at other components of your network.

Through the use of our remote console your developers and support staff can see your systems' health and performance in real-time. Combine this with our monitoring data warehouse and you have access to performance trending, systems analysis, SLA reporting and more.



Our service also provides all monitoring and reporting information via notifications. At any point your systems sustain an outage or degraded performance, we'll notify the correct people. Need system information delivered to you on a regular basis, but don't have time to run reports? Simply subscribe to a report and receive it on a daily, weekly or monthly basis.

What's Monitored?

- Web Server
- Intelligence Server
- Narrowcast Server
- Metadata
- Enterprise Manager
- Cache and History Size
- CPU and Memory specific to MicroStrategy
- Project and Server Configuration Settings
- Analysis of Failed Reports
- Cache Hit Ratio
- Web Server Connectivity to IServer
- License Compliance
- Report Availability
- Report Request Rates and Queue Times
- Executing Reports vs. Response Time
- DSSErrors.Log Monitoring
- Data Warehouse Availability
- Much More

...Our Business is Your
Business
Intelligence...

To schedule a demo or to find out more about our Managed Services for MicroStrategy

Contact Us:
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